VPN Client installation

The Cisco AnyConnect software can be downloaded from here. Choose your operating system, and then choose the newest available version.

Once installed, open preferences in AnyConnect by clicking on the gear.

Click the preferences tab, and make sure that "Block connections to untrusted servers" is not checked.

The “AktionHosting AnyConnect profile” should be copied to the profiles folder after you install the AnyConnect Client. You should quit and restart the client for the profile to show in the drop-down list.

Profiles path by Operating System

OS	Directory Path
Windows Vista, 7, 8 and 8.1	C:\ProgramData\Cisco\Cisco AnyConnect Secure Mobility Client\Profile\
Windows XP	C:\Document and Settings\All Users\Application Data\Cisco\Cisco AnyConnect Secure Mobility Client\Profile
Mac OS X and Linux	/opt/cisco/anyconnect/profile/

Change your password

If you wish to change your password, click this link.

NOTE: passwords must be at least 7 characters and have 1 of each upper case, lower case, number (or special character). Passwords cannot include part of your user name.